



THE SEPTIC GUYS .com
405-341-7101

Aerobic Wastewater System Troubleshooting

Quick Reminders

- Your system is designed to treat 20-25 gallons of water every hour
- Seeing your sprinklers on during the daytime once in a while is okay
- Give your red light 48 hours and the problem may correct itself

Problem....Answer!

My red light is on!?

The red light is a general warning light and can have several meanings. A good rule of thumb is to wait 48 hours and let your system cycle a couple of times. If the light REMAINS ON AFTER 48 HOURS give us a call.

My sprinklers are spraying during the day!?

See the reverse for a checklist on your system spraying during the day. Did I use a large volume of water today, do I have any leaking toilets, do I have a water softener, did it just rain at my house, did I check my cleanout?

I think I need to add chlorine (Calcium Hypochlorite) tablets?

Tablets are added at each of our maintenance visits, but if you are a high volume water user, chances are you are using more tablets than we add at the time of service. Start by checking your chlorinator every month and keeping track of how many tablets are there. If needed, you can purchase the tablets and add them yourself.

Do I need to have my tanks pumped?

The NSF (National Science Foundation) recommends that all onsite septic systems be pumped once a year. During your regular maintenance we will recommend that your tanks need to be pumped when we see the need, but a routine pumping schedule would be a good idea for your aerobic system. Call us for pumping company referrals.

My system is backing up and/or my toilets are gurgling?

You can check this by looking in your CLEANOUT. The cleanout is 3"-4" in diameter, has a white cap, and is located in close proximity to your house. If the cap is taken off and you can see a visible clog then give us a call. Also check your Do's and Don'ts list to ensure you're not putting anything into the system that would cause a stoppage.

None of the above apply to me!

If none of the above applies to you, and you are experiencing a problem with your system, please document your observations and call us.



THE SEPTIC GUYS .com
405-341-7101

My sprinklers are spraying during the day! What do I do?

REMEMBER

- If your system is spraying during the day on occasion, it does not mean the system is malfunctioning
- The aerobic system is designed to be GRAVITY FED...this means water in, water out
- If you introduce larger amounts of water than the designed 20-25 gallons per hour, by doing any of the things below, your system WILL SPRAY to get rid of the extra water.

TO CHECK

Did I use a large volume of water today?

Has everyone been home today and using lots of water? Have you done a lot of laundry? A top load washer can typically use 60-80 gallons of water in ONE LOAD, and your system is only designed to treat 25 gallons in ONE HOUR!

Do I have any leaking toilets?

Have you done the dye test? You can add a few drops of food coloring to the toilet's holding TANK, and if it leaks through to the BOWL you have a leaking toilet!

Do I have a water softener?

How often does your softener backwash into the system? How many gallons is it backwashing each time? Can you reset it?

Did it just rain at my house?

If you just experienced a lot of rain at your house, you could be getting ground water flowing into the tanks, and the system will spray to expel this extra water. Ground water is a landscaping issue. If your sprinklers spray every time it rains, you may need risers added to your lids to prevent such a large amount of water from coming into the tanks.

Did I check my cleanout?

Sometimes you can still have a leak coming from somewhere in your house. You can check this by looking in your CLEANOUT. The cleanout is 3"-4" in diameter, has a white cap, and is located in close proximity to your house. If the cap is taken off and a stream of water is detected and constantly flowing there is a constant leak somewhere in the house!

None of the above apply to me!

If none of the above applies to you, and your sprinklers are still spraying consistently during the day, please document the time you see them each day and call us!